

# ***NEW CONCEPTS***

## ***Management Solutions***

*Dayton, Ohio / Atlanta, Georgia*

Small Business Administration (SBA) 8(a) Graduate  
SBA Woman-Owned Small Business  
Veteran-Owned Small Business

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- **Program Management Support**
- **Business Improvement Solutions**
- **Workforce Development and Training**
- **Social Media Services & Solutions**

[www.ncm-solutions.com](http://www.ncm-solutions.com)



**NCMS specializes in organization development; operations analysis and improvement; and workforce development and training**



## **CUSTOMER RESULTS**

A significant **DECREASE** in **OPERATIONAL COST** and an **INCREASE** in on-time delivery of **QUALITY PRODUCTS** and **SERVICES**

## **Program Management Support**

NCMS provides exceptional managerial and technical program support that ensures budget, schedule, performance and quality goals are met. Our professionals *blend in* and become an integrated part of our customers' teams and workgroups; sharing the same goals and objectives relating to the attainment of stated milestones and deliverables.

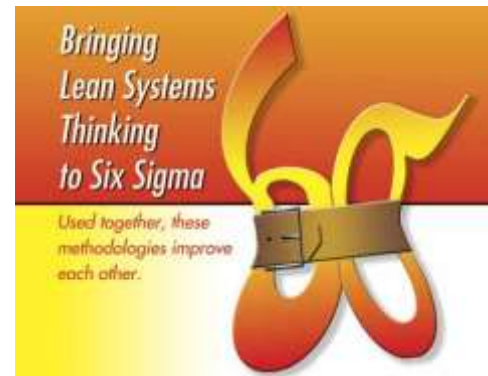
NCMS' services and solutions include:

- Strategic planning programs that enable our customers to envision their organizations' future and measure progress towards their goals
- 2<sup>nd</sup> party auditing services for contracting offices and prime contractors
  - pre-award capability assessments of suppliers
  - post-award performance of suppliers
- Contract program management of personnel and deliverables
- Assessment surveys
  - Develop survey instruments
  - Conduct customer and employee surveys
  - Analyze data and report findings

## Business Improvement Solutions

We assist our customers to integrate *quality, timeliness* and *cost effectiveness* into every phase of their day-to-day operation.

We work with our customers to identify bottlenecks and non-value added tasks, reduce cycle time and throughput, decrease cost through waste reductions, evaluate and redistribute workload, and maximize the workforce input in the deployment of business improvement practices.



## Workforce Development and Training

NCMS' business process improvement training and facilitation solutions will equip your workforce with the skill set needed to be effective team members and apply continuous improvement principles and methodologies in support of cost-saving initiatives; such as Lean and Six Sigma, ISO 9000 and other best practices.

Visit NCMS' website to view our off-the-shelf training catalog.

## Social Media Services & Solutions

Being a part of the social media network can easily take your organization to the next level in sales and marketing. NCMS can create and maintain a social media presence for your organization on Facebook, Twitter and/or Instagram.

If you prefer to maintain your organization's social media account(s) in-house, you and your team should attend NCMS' workshop, Social Media 101: Business Marketing. This interactive training class teaches the importance of having your brand/product on prominent social media platforms, how to get started, and attain hands-on practice in managing and growing your account(s) using ads and boosting methods.

## New Concepts Management Solutions, LLC

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### **Dee Stevens, M.S.A.**

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Dee Stevens is President and CEO of New Concepts Management Solutions (NCMS). Ms. Stevens is a retired Chief Master Sergeant (E-9), United States Air Force. Her extensive background includes over 25 years of experience in management engineering, program management, business improvement systems, and training solutions.

Stevens holds a Master of Science in Administration degree from Central Michigan University and a Bachelor of Science in Management degree from Park University. She has served as an adjunct professor at Central State University's School of Business and Industry.

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### **Danielle Stevens**

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Danielle Stevens is Program Manager for NCMS. She provides program support on business improvement and workforce development and training projects. Her specialty is developing and maintaining social media platforms. Danielle has over 8 years of customer service experience. She is a graduate of Sinclair Community College in Dayton, Ohio with an Associate Degree in Communication Studies.

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**Contact Us for a FREE Initial Consult!**

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