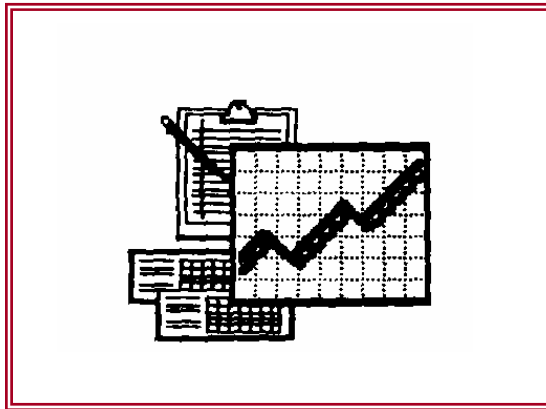


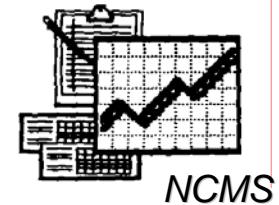
# **NEW CONCEPTS MANAGEMENT SOLUTIONS, LLC**



*Shaw Commercial Center  
4756 Fishburg Road  
Dayton, Ohio 45424  
937-233-4552*

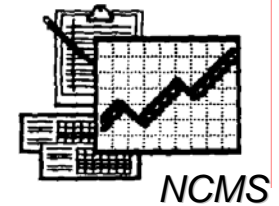
*Veteran-Owned; Woman-Owned; SBA Certified: 8(a) and SDB*

# Corporate Overview



- *NCMS'* management team has more than 50 years of professional experience in management engineering, quality systems, and workforce development and training.
- Our services enable government agencies to continuously improve mission performance by facilitating their responses to mandates, such as the Government Performance and Results Act (GPRA) and the Federal Acquisition Streamlining Act.
- We are dedicated to providing high caliber people to DoD organizations in support of its mission.
- We are proud of our successful history of exceptional performance in the delivery of our services.

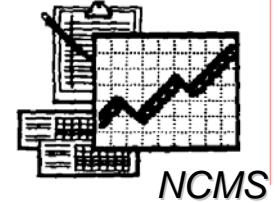
# *Capabilities*



- ✓ *Program Management Support Services*
- ✓ *Business Improvement Management Systems*
- ✓ *Workforce Development, Training and Facilitation Services*



# Capabilities



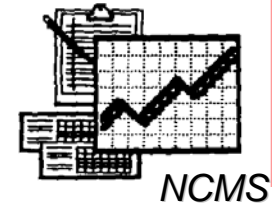
## ✓ *Program Management Support Services*

NCMS' support contractors blend in and become an integrated part of the customers' team and share the same goals and objectives - achieve short and long-term solutions to the challenges of today and tomorrow.

### Capabilities:

- Strategic planning and measurement (metrics) systems
- Program and administration support
- Change Management
- Quality management systems
- Process analysis and improvement
- Rapid Improvement Events (RIEs)
- Acquisition logistics support
- Feasibility and survey studies
- Advisory & Assistance support
- Mentoring and Coaching

# Capabilities



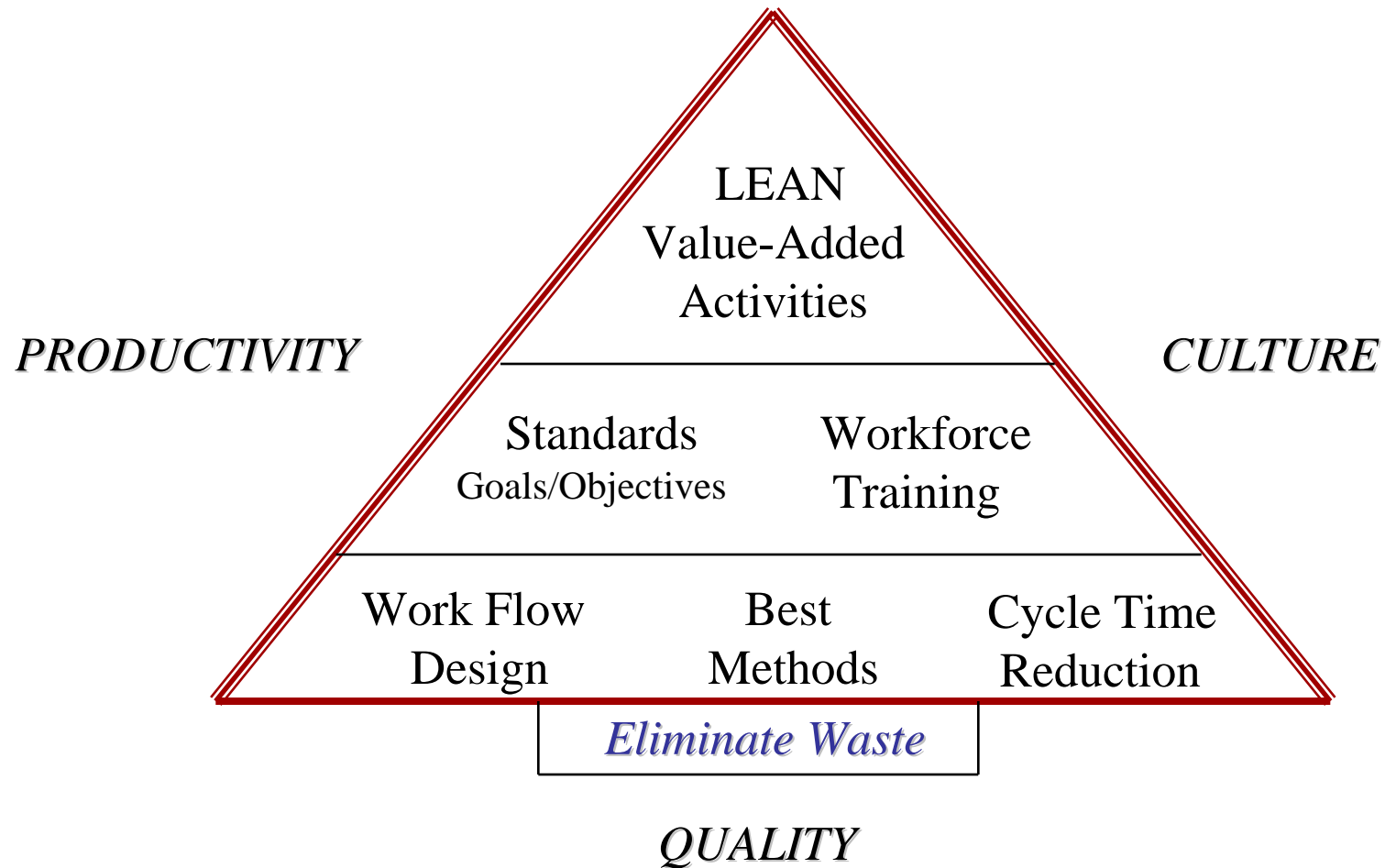
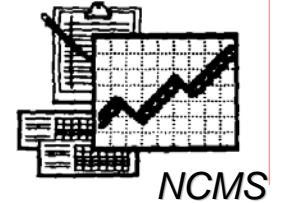
## ✓ *Business Improvement Management Systems*

NCMS consulting and technical support services can *help* your organization develop and implement an effective strategic business improvement management system using the ISO Standards, the Balanced Scorecard, Lean Six Sigma and/or other best practice methodologies.

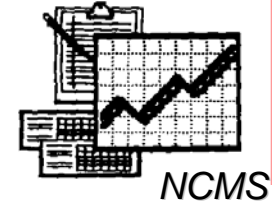
We assist our customers to integrate quality, timeliness and cost effectiveness into *every* phase of their day-to-day operation.

We work with our customers to identify bottlenecks and non-value added tasks, reduce cycle time and throughput, improve methodologies and techniques, decrease cost through waste reductions, evaluate and redistribute workload, and maximize the workforce input in the deployment of business improvement practices.

# NCMS' TRIAD for ORGANIZATIONAL EXCELLENCE



# Capabilities



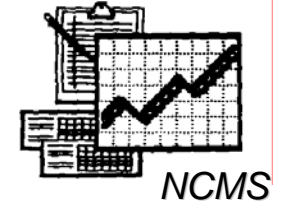
## ✓ *Workforce Development, Training and Facilitation Services*

NCMS use the Instructional System Development (ISD) Model to analyze, design, develop, and implement effective conventional and *e-learning* (computer-based and web-based) training systems for our customers. This systematic approach ensures that personnel are taught, in a cost-efficient way, the knowledge, skills, and attitudes essential for successful job performance.

Our business process and improvement training and facilitation solutions will equip your workforce with *skill sets* to be effective team members and apply continuous improvement principles and methodologies in support of cost-savings initiatives, such as the Air Force Smart Operations for the 21<sup>st</sup> Century (AFSO21) and the Army Business Improvement - Lean and Six Sigma (BI-LSS).

Our leadership development program focuses on the *expansion* and *reinforcement* of leadership competencies, skills and strategies. This highly interactive and comprehensive program is approved by SAF/IA to satisfy the leadership requirements for Level II and Level III certification.

## Workforce Development, Training and Facilitation Services

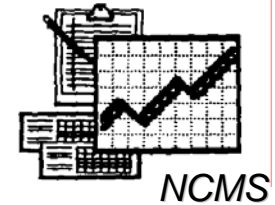


### ***NCMS Training Catalog***

The following "off-the-shelf" courses are offered in its entirety or can be customized into mini-series training modules to "fit" *your* specific organizational needs:

- Strategic Planning and Measurement System
- Strategic Thinking and Creative Problem Solving
- *Transformation: Managing Change from the Workers' Perspective*
- Coaching and Mentoring a Winning Team"
- Lean and Six-Sigma Basics
- Lean and Six-Sigma Application
- Process Management: "Using Data and Statistics for Measurement, Analysis, and Improvement" (Basic and Advance)
- ISO 9001:2000 and Acquisition Program Management
- Leadership Development and Training: "Rhetoric to Reality"

# Training and Facilitation Services



## Workshop and workgroup participants' comments:

- *Facilitator had great subject expertise and answered questions effectively. This is a great course for program managers and resource managers.*
- *Good overall familiarization training. Good discussions. Well facilitated.*
- *Very thorough and complete presentation of the subject matter. I will be sharing this information with others in my office.*
- *This training increased my knowledge of quality management. The facilitator provided an environment that fostered discussion along with learning.*
- *I truly learned a great deal from this course. I am responsible for developing and analyzing metrics on my job. This workshop has enhanced my skills and knowledge.*
- *Facilitator ensured maximum participation and kept everyone involved in the learning process. Great interaction with attendees. Thanks for making the workshop informative and fun.*
- *This workshop provided clear, concise information and concrete examples of data collection and statistical analysis. Course well packaged and presented very professionally.*
- *The workshop was well organized. The facilitator was very knowledgeable of the subject matter. I now have several new tools that will be helpful on my job.*



*Our experience with DoD military, civilians, and support contractors is extensive.*

*NCMS has provided “outstanding” program management support and workforce development and training services for the following organizations:*

*Wright-Patterson Air Force Base:*

- HQ Air Force Materiel Command
- Air Force Security Assistant Center
- 88 Air Base Wing
- Air Force Metrology and Calibration Lab
- National Aerospace Security Information Center
- Aeronautical System Center
- Air Force Research Lab
- 88 Medical Center

*MacDill Air Force Base:*

- United States Special Operations Command - USSOCOM (Air Force and Navy)

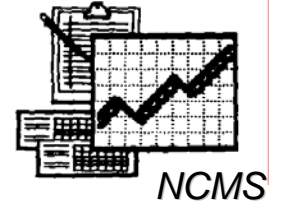


# CUSTOMER SURVEY

Past Performance Evaluation

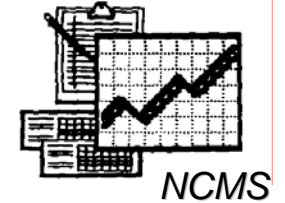
*Dun and Bradstreet*

(April 6, 2006)



*NCMS' Overall Performance Rating: 96%*

- Reliability
- Cost
- Accuracy
- Delivery/Timeliness
- Business Relations
- Personnel
- Customer Support
- Responsiveness



## *Committed to Quality and Excellence*

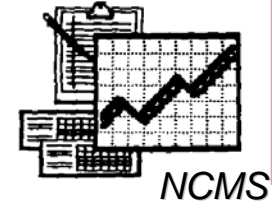
NCMS' *purpose* is to support government organizations to achieve long-term mission oriented business solutions relevant to the challenges of today and tomorrow.



We take pride in delivering quality services to our customers in a timely and cost effective manner.

**Woman-Owned / Veteran-Owned Company**  
**SBA Certifications: 8(a) and SDB**

Central Contractor Registration (CCR) CAGE Code: 02QY9



# Contract Vehicles

- *SBA 8(a) set-a-side and 8(a) competitive*
- *GSA MOBIS: GS-10F-0020T*
- *Subcontract teaming alliances*
- *Government Purchase Card*

For additional information, contact:

Dee Stevens, M.S.A.	<a href="mailto:dstevens@ncm-solutions.com">dstevens@ncm-solutions.com</a>	937-233-4552
Bob Williams, M.A.	<a href="mailto:bwilliams@ncm-solutions.com">bwilliams@ncm-solutions.com</a>	937-233-4552

# Dee Stevens, M.S.A.

- CEO and founder of New Concepts Mgmt Solutions (NCMS)
- Over 25 years: program management support and workforce development, training and facilitation
- Retired Chief Master Sergeant  
(*U.S. Air Force*)
- Masters of Science (M.S.A.) – Central Michigan University
- Member of the Institute of Industrial Engineers (IIE)

